

**US EPA Region 4 Superfund Division  
Community Engagement Survey  
CTS of Asheville, Inc. Superfund Site  
Asheville, Buncombe County, NC  
December 2016**

In anticipation of the Interim Remedial Action cleanup work starting in 2017 at the CTS of Asheville, Inc. Superfund Site (CTS Site), the U.S. Environmental Protection Agency is planning to revise its Community Involvement Plan to outline the strategy to communicate with and meaningfully involve the community in that important process. EPA has developed the following survey to help identify the most effective communication and outreach tools to engage the community and stakeholders going forward. Please take a few minutes to answer the twenty questions below. Your cooperation and assistance are greatly appreciated.

You may return the completed survey electronically to Angela Miller at [Miller.Angela@epa.gov](mailto:Miller.Angela@epa.gov); or via mail to Angela Miller, Community Involvement Coordinator; US EPA Region 4 Superfund Division 11<sup>th</sup> floor; 61 Forsyth Street, SW; Atlanta, GA 30303. **Completed surveys will be accepted through December 23, 2016.**

- 1) Do you live in the Asheville area?
  
- 2) If yes, how long have you lived in the Asheville area?
  
- 3) How much would you say you know about the CTS of Asheville, Inc. Superfund Site?  
(Please circle one)
  - Very Little
  - Some
  - A Lot
  
- 4) How did you obtain your site information (Please circle all that apply).
  - EPA meeting or outreach event
  - EPA website
  - EPA press release or community update
  - TV coverage
  - Newspaper coverage
  - Other websites
  - Pack Memorial Library
  - Other \_\_\_\_\_

- 5) If you have attended an EPA public meeting or outreach event about the CTS Site, was the information provided helpful? (Please circle one.)
- Yes
  - No
  - Not Applicable
- 6) How would you prefer that EPA convey site-related information to the Asheville community?
- 7) EPA maintains an information repository at the Pack Memorial Library downtown that contains technical documents and reports for the CTS Site. Have you visited the library to review this information? (Please circle one.)
- Yes
  - No
- 8) If yes, did you find the CTS Site documents and reports useful at the library? (Please circle one.)
- Yes
  - No
  - Not Applicable
- 9) The EPA Community Involvement Coordinator sends out periodic community updates via email to individuals in the community that have expressed an interest in receiving information about the CTS Site. Do you receive those email updates? (Please circle one.)
- Yes
  - No
- 10) If yes, do you find the periodic email updates informative? (Please circle one.)
- Yes
  - No
  - Not Applicable
- 11) If you do not find those periodic email updates informative, how can EPA make those more effective?

12) Do you have any interests or concerns regarding the CTS of Asheville, Inc. Superfund Site? (Please circle one.)

- Yes
- No

13) If yes, what are your interests or concerns regarding the CTS of Asheville, Inc. Superfund Site?

14) In your opinion, how effective has EPA's communication about the cleanup process at the CTS of Asheville, Inc. Superfund Site been? (Please circle one.)

- Not Effective
- Somewhat Effective
- Very Effective

15) How can EPA improve its communication efforts?

16) Do you have confidence in EPA to provide effective oversight of cleanup work at the CTS site? (Please circle one.)

- Yes
- No

17) If no, how can EPA gain your confidence?

18) Several community groups have organized to communicate CTS Site information to local citizens and provide input to EPA. Do you belong to a community group? (Please circle one.)

- Yes
- No

19) Is there anything you would like to suggest about how EPA can improve its environmental cleanup program and related community outreach?

20) May we identify you as a survey respondent in the next revision of the Community Involvement Plan?

- Yes: \_\_\_\_\_(Please print first & last name only.)
- No